



3 Challenges of Product Refunds (and How Your Credit Union Can Be Proactive)

The auto industry has experienced increased regulatory scrutiny and attention, particularly related to dealer sold guaranteed asset protection (GAP) policies.

[Read the Blog](#)



PODCAST: Product Refunds in the Digital Era

Robert Christini of Dealertrack and Cox Automotive, along with Anne Holtzman and Peter Krall of Allied Solutions, tackled the challenging topic of product refunds for this episode of the *Auto Remarketing Podcast*

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Overcharging for Add-On Products on Auto Loans

On May 2, the CFPB released its Spring 2022 Supervisory Highlights shedding light on unfair and deceptive practices relating to ancillary product refunds.

[Learn More](#)



3 Noteworthy Anecdotes Coming Out of this Year's Auto Intel Summit

In April, the Auto Intel Summit brought together a concentrated collection of highly intelligent industry executives and entrepreneurs in a single conference hosted by Cherokee Media Group.

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CFPB Acts to Protect the Public from Black-Box Credit Models Using Complex Algorithms

Companies relying on complex algorithms must provide specific and accurate explanations for denying applications under the Equal Credit Opportunity Act (ECOA).

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Analytics Reimagined Series, Part 3 of 3

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