

THE ALLIED
Trust Center



Allied Solutions®

At Allied, we are committed to helping clients grow, protect and evolve their business. A key component of that commitment is trust.

The Allied Trust Center connects you to the latest information on security, compliance, privacy and the reliability of our products and services. It is our objective to provide transparency, so our clients can understand how we build our business and develop technology to best manage the security of data.



Security

Committed to protecting your data and keeping it safe from unauthorized access.

Compliance

Committed to ensuring our programs are industry compliant.

Privacy

Committed to protecting the confidentiality of your data to keep your consumers safe.

Reliability

Committed to delivering superior service and providing 24/7 availability.

"Trust is a crucial building block of any solid relationship, and yet it doesn't come automatically. Allied Solutions is committed to strengthening trust with our clients by providing transparency in how we protect their data and how we do business."

– Pete Hilger, CEO, Allied Solutions

Security

Security is at the heart of our products and services. From at-rest and in-transit encryption to 24/7 security monitoring to routine security testing, Allied is committed to protecting your data.

Compliance

We undergo routine compliance audits from SSAE 23 SOC 2 Type 2 to internal audit programs, and our compliance framework maps to industry-leading standards.

Privacy

Through integrated privacy impact assessments and a Privacy by Design framework, Allied's dedicated privacy team works to build privacy into every aspect of our services, ensuring that the data in our custody is treated with the care your consumers expect.

Reliability

Allied's services are delivered with technology built for high performance and availability. We partner with best-in-class technology partners to ensure our business can securely and reliably scale with yours.

Security

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Security Design



We develop, operationalize, and monitor numerous security controls to protect your data, including: data protection (at-rest and in-transit) and a comprehensive vulnerability management program. We use threat modeling, risk management frameworks, and other tools to design products securely from inception.

Security Operations



Our talented team of analysts and their security tools collect and analyze millions of security events each day. Allied's comprehensive controls frameworks, playbooks, and incident response preparedness activities ensure that threats are prevented, detected, triaged, and responded to.

Network Security Testing



Allied's robust vulnerability management program ensures that we are delivering trust in our technology. We regularly conduct rigorous security testing, including: penetration testing, code scanning, and vulnerability assessments.

Security Investment



At Allied, security is an active operational discipline. We continually invest in advanced cloud security engineering, identity-driven protection, and dedicated cybersecurity talent to safeguard our clients' critical assets. By anchoring our program in independent audit standards, continuous monitoring, and proactive risk management, we deliver the trust and resilience modern financial distribution requires.

Compliance

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SSAE 23 SOC 2 Type 2



Allied builds security and regulatory compliance programs to meet or exceed the expectations of our clients. Allied Solutions conducts an annual SSAE 23 SOC 2 Type 2 audit covering all security operations and maintains an unqualified opinion from its auditors.

Vendor Managment



Our technology and business service providers undergo a thorough security and risk management review through our vendor management program. This review occurs prior to any contracts being signed. In the event we find any material deficiencies we work with the vendor to make sure remediations are made to ensure your data stays protected.

Information Protection Framework



Allied's Information Protection Framework provides the basis for our data protection requirements, and these requirements are implemented across Allied's technology and business stacks. Our framework was designed from, and maps to, industry-leading security, reliability, privacy, and compliance frameworks such as, ISO, NIST, CobIT. This provides Allied with a consistent protection measurement across our products and services.


Privacy
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Data Governance



The protection of personal information is our highest priority. Allied has developed a robust data governance program that includes privacy safeguards, regular employee training, and technology solutions specifically designed to ensure your consumer information is treated responsibly.

Privacy By Design



Allied has built privacy into our operations at the ground level. This begins with the privacy team's involvement with new product architecture and continues with the implementation of privacy impact assessments and regular compliance reviews. By implementing these Privacy by Design elements Allied can be better prepared for the ever-changing privacy landscape.

Legal Compliance



Allied's dedicated privacy team is committed to maintaining an environment focused on compliance with privacy laws including the EU General Data Protection Regulation (GDPR), the California Consumer Privacy Act (CCPA), and the Gramm-Leach-Bliley Act (GLBA). Through membership in industry organizations, leveraging external privacy resources, and constant education, Allied is able to keep its finger on the pulse of modern privacy compliance.

Reliability

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Platform Performance



Our technology platform is continuously monitored for key performance metrics in areas such as availability, system responsiveness, and overall consumer experience. We continually design and build information systems with a focus on ensuring application performance for our clients.

Contingency Planning



We build, maintain, and regularly test comprehensive business continuity and disaster recovery plans. These plans ensure that the impact of a service disruption to our clients is minimized. Allied operates its technology stack out of two colocation facilities and a cloud IaaS provider to deliver unmatched reliability to its technology.

Quality Controls



We build and implement quality controls into our technology stack at key points in our system development process. These controls are routinely audited by internal and trusted third parties to ensure that a defect is caught early in the process. We also use best practice quality processes such as code reviews, non-production environments, and both automated and manual QA testing to ensure we find issues early in the development process.



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1382-R10-11/2026